

# CIS Cyber Scholars: An NSF Funded Initiative to Broaden Participation of Community College Transfer Students in Computer and IT Careers.

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## Abstract

The Bureau of Labor Statistics projects that computer and information technology occupations are expected to grow by 12% from 2018 to 2028, this will translate to an additional 546,200 new positions. The demand for skilled workers in the computing fields needs to be addressed to fill these positions with talent from diverse backgrounds. The diversity in the computing workforce will enrich the innovations developed and enhanced while ensuring fairness and representation of all groups. Colleges, universities, and boot camps are creating avenues to close the skill gap. However, the STEM fields, including computing, are shown to have barriers to entry for typically underrepresented groups. The National Science Foundation (NSF) has funded a five-year project to support Robert Morris University's efforts to broaden participation of underrepresented groups in the STEM fields. This paper will highlight the beginning stages of this project and add to the discussion on engaging low-income, academically talented community college transfer students in computing majors (cyber-forensics, computer information systems, data analytics or information science). The paper will discuss the objectives of the funded project and describe the support mechanisms employed by the project team to meet the goals of the grant.

**Keywords:** STEM+C, community college, transfer students, broadening participation, student support

## 1. INTRODUCTION

A Pittsburgh area workforce study reports that computer and mathematical occupations are expected to increase by 11 percent from 2015 to 2025. This includes a 20 percent increase in information security analysts, and a 19 percent increase in computer systems analysts (Allegheny Conference on Community Development). The study mentioned above, projects that 89 percent

of information technology job openings between 2015 and 2025 will require a bachelor's degree. Cybersecurity and data analytics are emerging as high growth fields in Pittsburgh's IT sector (Burning Glass Technologies, 2016). The Center for Cyber Safety and Education forecasts that by 2022, there will be 265,000 more cybersecurity jobs than there are skilled workers in the field in North America. (Frost & Sullivan Center for Cyber

Safety and Education, 2017). Four-year colleges should be engaging all appropriate avenues to prepare a skilled workforce to meet these needs.

Engaging community college transfer students holds promise as a pipeline into STEM+C bachelor degree programs. Student retention from this pipeline would be higher if four-year colleges can provide adequate academic and social supports to meet the community college transfer students' unique needs.

Recruiting students from community colleges can strengthen the existing pathways to earning STEM degrees for students from underrepresented groups, including those who are low-income, first-generation, and minorities. These groups typically attend community colleges due to the lower cost of attendance.

### **National Science Foundation Funded Effort**

Robert Morris University received a five-year National Science Foundation (NSF) grant in February 2019, to support the recruitment, retention, and placement of academically talented, low-income, underrepresented community college transfer students into computing careers. The project is known as the CIS (Computer and Information Systems) Cyber Scholars program.

The project seeks to create a blueprint for other institutions to explore the community college transfer population as an untapped workforce for the STEM fields. This paper will introduce readers to the support mechanism employed to retain and successfully place CIS Cyber Scholars in computing related positions.

The CIS Cyber Scholars grant primarily recruits community college students in the southwest Pennsylvania area. A nationwide survey by the College Board shows that community college transfer students are usually commuter students who will obtain education from an institution close to family and employment.

### **Objectives**

The CIS Cyber Scholars Program is equipping low-income, academically talented community college transfer students with a demonstrated financial need with the economic, academic, and practical support to advance into STEM careers or graduate school by:

1. Recruiting 30 low-income, academically talented undergraduate students who

major in Cyber-Forensics, Computer Information Systems, Data Analytics, or Information Science into the CIS Cyber Scholars Program. CIS Cyber Scholars are recruited from area community colleges. Applications are also accepted from transfer students who apply directly to Robert Morris University (RMU).

The CIS Cyber Scholars Program provides scholarships for students in their third and fourth years of study. The project recruits students from underrepresented groups in the computing fields, including women, minorities, individuals from rural regions, and first-generation college students.

2. Through the CIS Cyber Scholars Program, 100 percent of scholars will graduate with a STEM degree. The CIS Cyber Scholar Program supports scholars to achieve their best academic performance. The program has instituted a new 8-week course called IntegrateRMU. The course introduces transfer students and cohorts to the appropriate systems, resources, and support mechanisms for their success in the University. Activities to support retention of scholars include a faculty-student mentoring program, project-based active learning, course-embedded service-learning projects, among others.
3. Through the CIS Cyber Scholars Program, 100 percent of enrolled scholars will enter STEM careers or graduate programs. RMU currently places 93 percent of CIS graduates into STEM career pathways. The CIS Cyber Scholars are being prepared to take on post-graduation opportunities including graduate studies, professional certification training, and STEM careers through presentations by industry professionals, career fairs, faculty mentoring, and Career Center presentations.

## **2. RESEARCH OBJECTIVES**

The CIS Cyber Scholars grant team seeks to disseminate information grounded in research. The project is exploring effective practices for community college transfer students' STEM success by studying two research questions:

1. *How effective is the IntegrateRMU transfer experience course on the transition*

*experience of transfer students into a four-year university?*

IntegrateRMU is an eight-week orientation course designed to provide transfer students with an introduction to the university campus, support structures, and continuous development efforts specific to transfer students. CIS Cyber Scholar cohorts complete a modified version of the Laanan Transfer Questionnaire (L-TSQ) in the spring semester of their first year, following completion of *IntegrateRMU*. The project team will survey other transfer students who enrolled at Robert Morris University (RMU) at the same time as the Scholars each year for the duration of the project.

2. *To what extent did the CIS Cyber Scholars Program remove any barriers to transfer student retention, undergraduate educational goals, and STEM career aspirations?*

The project team is conducting a longitudinal cohort assessment of the CIS Cyber Scholars' attitudes related to the support provided in the program, and their STEM career aspirations. The goal is to identify aspects of the CIS Cyber Scholars Program that can be improved upon and institutionalized at RMU, and other four-year colleges.

### 3. LITERATURE REVIEW

As this is an ongoing study, this section shows highlights the need for each proposed support mechanism through a survey of the current literature.

#### **Engaging Transfer Students**

Transfer students enter four (4) year institutions with different retention and support needs than those of traditional undergraduate students. Institutions must provide tailored supports that address the unique academic, financial, and persistence obstacles they face (Handel & Williams, 2012). Studies have shown that all students, including those from underrepresented populations, benefit from meaningful assignments, positive student-faculty interaction, in-class collaboration, and opportunities to see and connect the relevance of course work to the real-world (Grant-Vallone, 2004; Baker, Hovey, & Thompson, 2014).

#### **Academic Support Structure**

The CIS Cyber Scholars Program applies evidence-based, high-impact retention and support strategies; the program investigates

whether each approach is effective in retaining and placing community college transfer students.

*Transfer Experience Course (IntegrateRMU):* While RMU accepts a large number of transfer students each year, RMU's new student orientation and first-year experience course primarily serves only first-time freshmen students. Scholars are enrolled in the *IntegrateRMU* course to ensure that the transfer students begin their program with a solid foundation. The *IntegrateRMU* course is an eight-week, one-credit-hour course. A transition course for transfer students creates a dedicated space that meets the particular support needs that are particular to transfer students (Johnson, Sunderraman, & Bourgeois, 2018). Transfer students are often unaware of the support services available to them. A course like *IntegrateRMU* strengthens students' connections to available support (Herrera & Jain, 2013).

The *IntegrateRMU* course integrates transfer students into the RMU community as well as addresses challenges faced by low-income students transferring from community colleges. Ononye and Bong(2018) show that low-income transfer students will stay at schools that provide targeted student support, and mentoring opportunities and have better educational outcomes. Studies have been conducted on transfer orientation programs for transfer students but there is a need for specific programs that support computing majors from community colleges (Rhine, Milligan, & Nelson, 2000; Wang, Chan, Soffa, & Nachman, 2017; Wetzal & Debure, 2018).

The creation of a dedicated integration program allows an institution to understand the unique and changing needs of transfer students. Institutions cite lack of faculty resources for the implementation of a dedicated integration program (Kuh, 2008). The project team is designing the course to be available via face-to-face, hybrid and online delivery media. This will ensure sustainable offerings in semesters to come.

#### **STEM Faculty-Student Mentoring**

Community college transfer students, and especially those from underrepresented groups, benefit from strong connections with faculty members who can serve as engaged role models. In a recent study, students with backgrounds similar to those of CIS Cyber Scholars who were matched with faculty mentors had higher college retention and graduation rates than non-mentored students (Kendricks & Nedunuri, 2013). All CIS Cyber

Scholars are assigned to a faculty advisor when they are admitted to the program. Advisors help students select and register for courses.

At the beginning of each school year, an orientation meeting is held with new scholars and their mentors in attendance. Mentors and students also meet at least once monthly during the school year. At RMU, faculty mentors and students use a Student Success Collaboration software to monitor student persistence and progression patterns and identify at-risk students so that on-time intervention can occur. In the event of an unsuccessful mentorship match, new matches are made as needed.

#### **Course-embedded Service-Learning**

Undergraduate service-learning is identified as a high impact educational practice that promotes undergraduate retention and academic success (Kuh, 2008). Through service-learning, students develop a STEM identity and increase their commitment to STEM study, which promotes retention (Kapoor & Gardner-McCune, 2018). RMU's Student Engagement Transcript Program (SET) generates a student engagement transcript, which provides an endorsement of a student's leadership roles, community service hours, study abroad experiences, exposure to internships and other forms of engagement. The service-learning opportunities in the program align with SET requirements to support CIS Cyber Scholars in completing requirements that are attuned to computing employers' needs.

#### **Enhanced Active Learning in Key Courses**

Many CIS courses have recently revised syllabi to increase active learning, in which hands-on, real-world, small group, case-based, and problem-solving teaching and learning methods replace traditional lectures (Freeman, 2014). While Graham found that active learning in introductory courses was particularly valuable in STEM retention (Graham, 2013), RMU will apply active learning to third-year courses that commonly enroll new transfer students, thereby serving as their introduction to CIS courses at RMU.

#### **4. FUTURE WORK**

The CIS Cyber Scholars Program is in its early stages. Its first cohort consists of six (6) students enrolled in the CIS Cybersecurity and Digital Forensics degree. The project team will continue to report on the application of these support structures and the creation of other mechanisms as they occur. Strategies to strengthen community college transfer students' pathways to undergraduate success have been rigorously

investigated in both STEM and non-STEM fields but have yielded mixed results about how to deploy four-year colleges' resources most effectively to support these undergraduates. The CIS Cyber Scholars Program will explore whether targeted supports can effectively improve retention, graduation, and job and post-graduate studies placement rates for community college transfer students.

The CIS Cyber Scholars Program will also generate knowledge on the role of engaged learning and directed support efforts, in retaining and placing underrepresented students in the STEM workforce. The steps listed in this paper can be a starting point for other institutions with a community college pipeline.

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